

SUBSCRIBER & ACCESS INFORMATION

SUBSCRIBER INFORMATION

Adult themes, strong language and smoking in plays. Adult themes and strong language warnings have been noted with the play summaries in the Performance Diary where appropriate. Stage cigarettes do not contain tobacco. To confirm the use of strong language, adult themes or smoking on stage please visit our website mtc.com.au or call MTC on 03 9688 0900 the week prior to the first preview. A warning sign will also be placed in the theatre foyer.

Babies at performances. Babes-in-arms can be accommodated free of charge in the soundproof viewing room at the Sumner and the Playhouse, excluding audio-described and captioned performances. This must be pre-arranged by calling MTC on 03 8688 0800. Unfortunately, the Fairfax Studio has no soundproof facility. Children over 12 months require a ticket.

Forum Nights. Meet the cast, creative team and director and discuss the performance you've seen at MTC Forum Nights, the first Monday following Opening Night. Please note, these evenings are heavily booked. The Forum Nights are marked **F** in the Performance Diary in this brochure.

Instalment payments. Subscribers paying by credit card may divide their total payment into four easy instalments. The first is payable when you subscribe, with the balance due on 15 January, 15 April and 15 June 2010. The administration fee for this service is a one-off charge of \$13 per card used.

Lost tickets. Lost ticket vouchers can be arranged by contacting the MTC Box Office on 03 8688 0800. Please note lost ticket vouchers cannot be exchanged.

Previews. Previews are final production rehearsals run before an audience prior to Opening Night. If required, directors are entitled to re-run scenes or effect any changes during the performance. Previews are presented at a discount price to compensate for any production issues.

Scenes newsletter. All Subscribers receive MTC's quarterly Scenes newsletter. Household details for members of your group must be included with your booking form to ensure they each receive our newsletter and the 2011 Season Brochure.

School bookings. For school group bookings and further information on our Education Program please call 03 8688 0900.

Subscriber Briefings. Another great benefit for Subscribers is the free briefings before the first preview, where the members of the creative team discuss aspects related to the production. Briefings are not ticketed, there is no need to book and you can bring a friend. Check the Performance Diary for dates and simply turn up at the theatre.

ACCESS INFORMATION

EASE Ticket Service. Arts Access's Ease Ticketing service aims to increase access to the arts for people who are disadvantaged and people with a disability. Contact EASE on Voice: 03 9699 8497; TTY: 03 9699 7636 or ease@artsaccess.com.au

Audio Description and Tactile Tours. Vision Australia provides Audio Description for people who are blind and vision impaired. Through a small receiver, which can be collected upon arrival, you hear programme notes and descriptions of costumes, stage settings, actions and expressions. There are also tactile tours of the stage prior to the Saturday matinee Audio-Described performances. For dates check the Performance Diary. Call Vision Australia on 03 9864 9331 for more information. Book through EASE Ticket Service.

Captioning and FM Hearing System. MTC provides captioning for selected productions. During the performance, captions are displayed on a screen, enabling the audience to read what is being said. Check the Performance Diary for dates. The Captioned Performances are marked **C** in the Performance Diary in this brochure. An FM hearing system is also available in all seating areas of the Sumner, Playhouse and Fairfax Studio at no charge upon presentation of identification to theatre ushers. Audience members receive either a headset or neck loop enabling use of a hearing aid via the T-switch. Contact the Arts Centre TTY phone system on 03 9281 8441, or the Sumner on 03 8688 0800.

Wheelchair and mobility access. Facilities for wheelchair access and seating that allows more room for the use of mobility aids are available in all theatres. Please make your requirements known when booking.